

27 May 2026

Dr Vanessa A. Taveras-Dalmau
Intego Consulting
8 Norland Street
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To whom it may concern

Noosa Council has had the distinct pleasure of working with Dr Taveras-Dalmau on two key engagements associated with the development of Council's inaugural Destination Management Plan.

During the initial engagement (prior to the conferral of her PhD), Dr Taveras-Dalmau joined our team on secondment from Griffith University and in this capacity, played a pivotal role in the delivery of our first phase of community engagement.

This included actively participating in numerous sessions, ranging from early morning meetings to evening forums, facilitating workshops, and establishing herself as a trusted and valued contributor to both the project team and the broader community.

Following this engagement phase, Dr Taveras-Dalmau undertook a comprehensive and methodologically rigorous analysis of a substantial volume of community feedback. Applying contemporary analytical frameworks, she delivered an insightful, detailed, and evidence-based report that proved instrumental in informing Council's strategic direction and decision-making.

In the subsequent phase of consultation, which focused on validating community insights and ensuring accurate representation of stakeholder perspectives, Intego Consulting was again engaged due to their deep familiarity with the project.

Their work involved the analysis of further extensive feedback, culminating in another high-quality evidence-based report that has been extensively referenced throughout the final Destination Management Plan.

The development of the Noosa Destination Management Plan was a complex and, at times, highly sensitive undertaking. Dr Taveras-Dalmau and her team demonstrated exceptional professionalism, technical expertise, and sound judgement in navigating these challenges across both phases of the project.

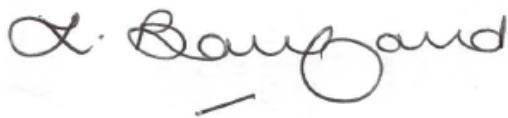
Throughout our engagement, Dr Taveras-Dalmau consistently displayed a highly collaborative and adaptable approach. She demonstrated considerable flexibility in responding to evolving project requirements and delivered outcomes that exceeded expectations and represented outstanding value.

Her ability to combine academic rigour with practical application, alongside her strong stakeholder engagement skills, ensured the delivery of high-quality, actionable insights for Noosa's Destination Management Plan.

Dr Taveras-Dalmau's professionalism, integrity, and commitment to excellence make her and her organisation exceptionally well-placed to undertake complex, community-focused projects of this nature.

Noosa Council would have no hesitation in recommending Dr Taveras-Dalmau and Intego Consulting for similar assignments and strongly endorses their capability to deliver robust, evidence-based outcomes of the highest standard.

Yours sincerely



Lynne Banford
Manager, Economic Development and Destination Management
Noosa Council